

ELECTRICITY BOXES

Graffiti occurring on electricity boxes needs to be reported to Ausgrid for removal by a trained contractor, due to safety reasons.



Reporting vandalism

To report graffiti vandalism on Ausgrid property, please call us on **13 15 35** between 8am and 8pm Monday to Friday or 8am and 12pm Saturday.

Alternatively, click on the link to the [General Enquiries](#) page to report graffiti to Ausgrid.

To help us respond to your report promptly, please provide us with the following information:

- Street address (including nearest cross street)
- Type of vandalism
- Whether the nature of the graffiti is offensive
- If possible, the [asset number](#) or type of electrical equipment.

Ausgrid aims to keep its network assets free of graffiti vandalism and our policy is to remove graffiti vandalism from substations or other assets within seven working days of it being reported.

However, if the graffiti vandalism is offensive and in close proximity to a school or church, Ausgrid aims to remove it as soon as possible after we have been notified.

The above timeframes may be extended due to restricted access, poor weather conditions or other reasons beyond Ausgrid's control.



Example -
Electricity Box
Number 14765



The information on this sheet is a guide ONLY and the compiler shall not be liable in any way for any misuse or damage resulting from this information. Any information should be used at your own discretion.